

# Route Guide & Hazard Awareness

NEW MALDEN - SHANNON CORNER - RAYNES PARK COLLIERS WOOD - MITCHAM EASTFIELDS - POLLARDS HILL



GAhead-London

## THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

DER
Di

Route 152 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### **CONTENTS**

#### **FULL ROUTE** 152 MAP

**Between New** Malden and Ravnes Park.

3

### FULL ROUTE 152 MAP

Between Raynes Park and South Wimbledon.

4

#### **FULL ROUTE** 152 MAP

Between South Wimbledon and Figges Marsh.

5

### FULL ROUTE 152 MAP

**Between Figges** Marsh and Pollards Hill.

6

### RUNNING LIGHT

To and from Pollards Hill. South Lodge Avenue.

### RUNNING LIGHT

To and from New Malden, Fountain Roundabout.

8

#### IN SERVICE

Route auide from New Malden to Pollards Hill.

#### IN SERVICE

Route guide from Pollards Hill to New Malden.

10

## POLLARDS HILL, SOUTH LODGE AVE

Terminus point and map.

11

#### МІТСНАМ, **EASTFIELDS**

Curtailment point and map. Turning point only.

12

### MITCHAM, FAIR GREEN

Curtailment point and map. Turning point only.

13

#### **COLLIERS** WOOD STATION

Curtailment point and map from Pollards Hill.

#### **COLLIERS** WOOD STATION

Curtailment point and map from New Malden.

SOUTH WIMBLEDON

Curtailment point and map. Turning point only.

16

RAYNES PARK, JUNCTION TAVERN

Curtailment point and map.

17

## RAYNES PARK, HIGH SCHOOL

**Curtailment point** and map. Turning point only.

18

## NEW MALDEN, FOUNTAIN ROUNDABOUT

Terminus point and map.

19

### LOCAL HAZARDS

Hazards to be aware of and other points to note. 20

HAZĀRDS

LOCAL

Hazards to be aware of and other points to note.

LOCAL HAZARDS

Hazards to be aware of and other points to note.

#### LOCAL HAZARDS

Hazards to be aware of and other points to note.

General safety at the

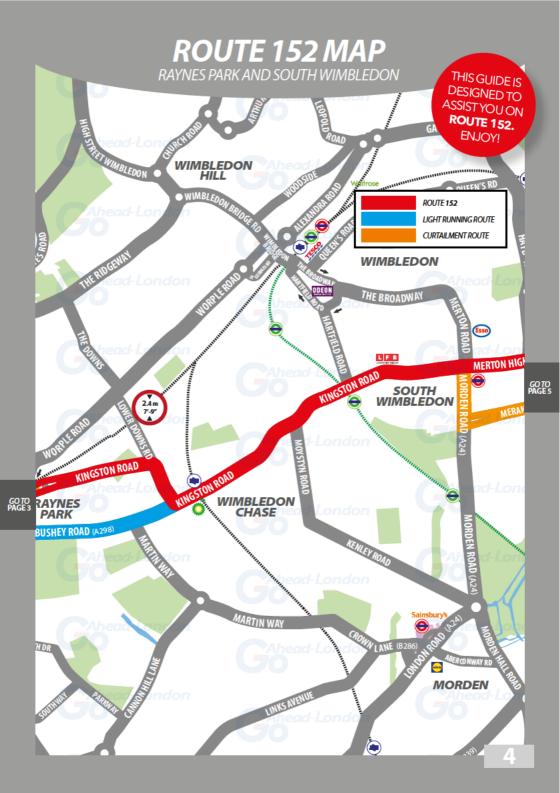
#### CODES & **PROCEDURES**

Facility codes, curtailment abry & emergency radio procedure.

MITCHAM TOWN CENTRE

Pedestrianised area and road layout.

**26** 



## **ROUTE 152 MAP**SOUTH WIMBLEDON AND FIGGES MARSH N'S RD SOUTHCROFT ROAD **TOOTING** COLLIERS WOOD MERTON HIGH STREET (A238) M&S GOTO PAGE 4 MERANTUN WAY (A24) L F B LAVENDER AVENU EA ASDA PHIPPS BRIDGE GOTO PAGE 6 THREE KINGS POND **MITCHAM** CHURCH RD L F B

# ROUTE 152 MAP FIGGES MARSH AND POLLARDS HILL STREATHAM COMMON NORTH HCROFT ROAD **STREATHAM** COMMON LOW BRIDGE WARNING **GREEN LANE** STREATHAÑ VALE NORBURY **EASTFIELDS** GOTO PAGE 5 POLLARDS HILL CROYDON ROAD (A236)

## **RUNNING LIGHT**

**RUNNING OUT OF SERVICE** 

**IMPORTANT** LOG OFFIBUS **IMMEDIATELY** IF RUNNING LIGHT

#### TO POLLARDS HILL SOUTH LODGE AVENUE:

- From Merton garage, turn left onto Merton High Street A238
- At traffic light, turn right onto Priory Road A24
- Follow the road to the right onto Christchurch Road A24
- At traffic light, continue ahead onto Christchurch Road (Tandem Centre on left)
- At traffic light, turn left onto Western Road (after Shell petrol station) A236
- At traffic light, continue ahead onto Upper Green West (Fair Green) A236
- At traffic light, continue ahead onto Upper Green East (Fair Green) A236
- Continue ahead onto Commonside West A236
- At Three Kings Pond roundabout, take 1st exit onto Commonside East
- At roundabout, take 1st exit onto Manor Road **B272**
- At traffic light, turn right onto Wide Way and follow line-of-route to **stand**

#### FROM POLLARDS HILL SOUTH LODGE AVENUE:

- At stand, follow line-of-route to Wide Way
- At traffic light, turn left onto Manor Road (118 route to Mitcham) **B272**
- At roundabout, take 2nd exit onto Commonside East
- At Three Kings Pond roundabout, take 2nd exit onto Commonside West **A236**
- At traffic light, turn left onto London Road (one-way system) A236
- At traffic light, turn right onto Raleigh Gardens (one-way system) A236
- At traffic light, turn left onto Western Road (Lidl on the left) A236
- At traffic light, turn right onto Christchurch Road
- At traffic light, continue ahead onto Christchurch Rd (Tandem Centre on right)
- Follow the road to the left onto Priory Road A24
- At traffic light, turn left onto Merton High Street A238
- Turn right into Merton garage



**BUSES MUST NOT BE USED** ON THIS ROAD

South of Manor Road and west of Wide Way in Pollards Hill

## **RUNNING LIGHT**

**RUNNING OUT OF SERVICE** 

**IMPORTANT** LOG OFFIBUS **IMMEDIATELY** IF RUNNING LIGHT

#### TO NEW MALDEN FOUNTAIN ROUNDABOUT:

- From Merton garage, turn right onto Merton High Street A238
- At traffic light, continue ahead onto Kingston Road (Sth Wimbledon stn) A238
- At traffic light, continue ahead onto Bushey Road (Wimbledon Chase stn) A298
- At traffic light, continue ahead onto Bushey Road (Grand Drive junction) A298
- Follow the line-of-route to stand

#### FROM NEW MALDEN FOUNTAIN ROUNDABOUT:

- At stand, follow line-of-route to Bushey Road (Grand Drive junction) A298
- At traffic light, continue ahead onto Bushey Road (Grand Drive junction) A298
- At traffic light, continue ahead onto Kingston Rd (Wimbledon Chase stn) A238
- At traffic light, continue ahead onto Merton High Street (Sth Wimbledon stn)
- Turn left into Merton garage



**BUSES MUST NOT BE USED** ON THIS ROAD

North of Kingston Road in Raynes Park

## **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

#### TO POLLARDS HILL SOUTH LODGE AVENUE:

- At stand, exit Charnwood Close
- Turn left onto Kingston Road A2043
- At Fountain roundabout, take 2nd exit onto Burlington Road B282
- At Shannon Corner roundabout, take 1st exit onto Beverley Way B282
- Stay in lane towards Merton and continue onto Bushey Road B282
- At traffic light, turn left onto Grand Drive B279
- Follow the road to the right onto Approach Road (Raynes Park station) B279
- At traffic light, continue ahead onto Approach Road A238
- Continue ahead onto Kingston Road and follow road to the right A238
- At junction, turn left onto Kingston Road A238
- Continue ahead on Kingston Road (past Wimbledon Chase station)
- At traffic light, continue ahead onto Merton High Street (Sth Wimbledon stn)
- At traffic light, turn right onto Christchurch Road (Colliers Wood station)
- At junction, continue ahead onto Christchurch Road A24
- At traffic light, continue ahead onto Christchurch Road (Tandem Centre on left)
- At traffic light, turn left onto Western Road (after Shell petrol station) A236
- 🖕 At traffic light, continue ahead onto Upper Green West (Fair Green) A236
- At traffic light, turn left onto London Road, Fair Green (buses only)
- At traffic light, continue ahead onto London Road A217
- 🍦 At Figges Marsh roundabout, take 4th exit onto Lock's Lane
- Continue ahead onto Eastfields Road to the level crossing (Mitcham Eastfields)
- At one-way system, take 1st exit onto Grove Road
- Turn right onto Woodstock Way
- At junction, turn right onto Meopham Road
- At junction, turn right onto Rowan Road **B272**
- At traffic light, continue ahead onto Wide Way (Harris Academy on the left)
- 🍦 At roundabout, take 2nd exit onto South Lodge Avenue
- Continue ahead on South Lodge Avenue to stand



MERTON ROAD STATION WARNING: TRAMS CROSS THE PATH OF THIS ROAD

Kingston Road in Merton.

## **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

IMPORTANT PLEASE ENSURE YOU USE YOUR RIBAS KEY ON EVERY TRIP

#### **TO NEW MALDEN FOUNTAIN ROUNDABOUT:**

- At stand, continue ahead on South Lodge Avenue
- Turn right onto Yorkshire Road
- Turn right onto Westmorland Way
- Turn right onto Carisbrooke Road
- At junction, turn left onto South Lodge Avenue
- At roundabout, take 3rd exit onto Wide Way
- At traffic light, continue ahead onto Rowan Road B272
- Turn left onto Meopham Road
- Turn left onto Woodstock Way
- Turn left onto Grove Road
- At one-way system, take 2nd exit over level crossing (Mitcham Eastfields)
- Continue ahead on Eastfields Road
- Continue ahead on Lock's Lane
- At Figges Marsh roundabout, take 1st exit onto London Road A217
- Turn left onto London Road, Fair Green (buses only)
- At traffic light, continue ahead onto London Road A236
- 🖕 At traffic light, turn right onto Raleigh Gardens (one-way system) **A236**
- At traffic light, turn left onto Western Road (Lidl on the left) A236
- At traffic light, turn right onto Christchurch Road
- At traffic light, continue ahead onto Christchurch Rd (Tandem Centre on right)
- Turn right onto Christchurch Road
- At junction, turn left onto Merton High Street (Colliers Wood station) A238
- At traffic light, continue ahead onto Kingston Road (Sth Wimbledon stn) A238
- At traffic light, turn right onto Kingston Rd (after Wimbledon Chase stn) A238
- Follow the road to the left onto Kingston Road A238
- Continue ahead onto Approach Road (Raynes Park station)
- Follow the road to the left onto Grand Drive B279
- At traffic light, turn right onto Bushey Road A298
- Keep left and follow the road onto Beverley Way (Tesco on the left) B282
- At Shannon Corner roundabout, take 3rd exit onto Burlington Road **B282**
- At Fountain roundabout, take 2nd exit onto Kingston Road A2043
- Turn right onto Charnwood Close to stand

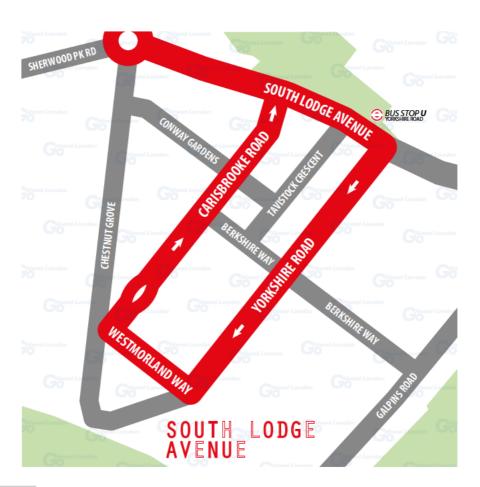
## POLLARDS HILL TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From New Malden. Proceed from South Lodge Avenue direct to stand. Set down on South Lodge Avenue at <u>BUS STOP U</u>.

**Towards New Malden.** Depart to South Lodge Avenue. Pick up on South Lodge Avenue at <u>BUS STOP U</u>.

Public stand on north side of South Lodge Avenue. **Blind display:** *POLLARDS HILL*.



### MITCHAM TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From New Malden.** Proceed from Eastfields Road via Grove Road. Set down on Eastfields Road at **BUS STOP R**.

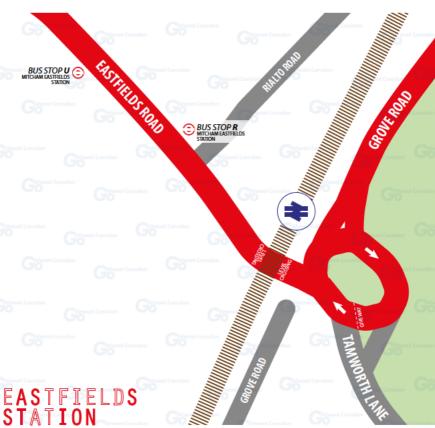
**Towards New Malden.** Depart to Eastfields Road. Pick up on Eastfields Road at *BUS STOP U*.

Turning point only - buses must not stand. Blind display: MITCHAM EASTFIELDS.



EASTFIELDS ROAD LEVEL CROSSING DO NOT ATTEMPT TO CROSS WHEN AMBER LIGHT IS FLASHING

Mitcham Eastfields station



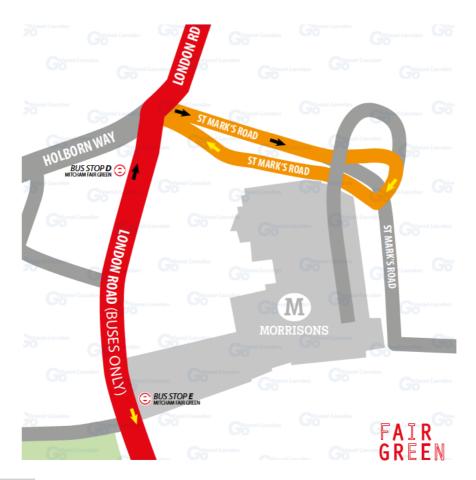
### MITCHAM TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From New Malden.** Proceed from London Road via St Marks Road, St Marks Roundabout, St Marks Road, St Mark's Road and St Marks Road. Set down on London Road at **BUS STOP D**.

**Towards New Malden.** Depart to London Road. Pick up on London Road at *BUS STOP E*.

Turning point only - buses must not stand. Blind display: MITCHAM.



## **COLLIERS WOOD STATION**

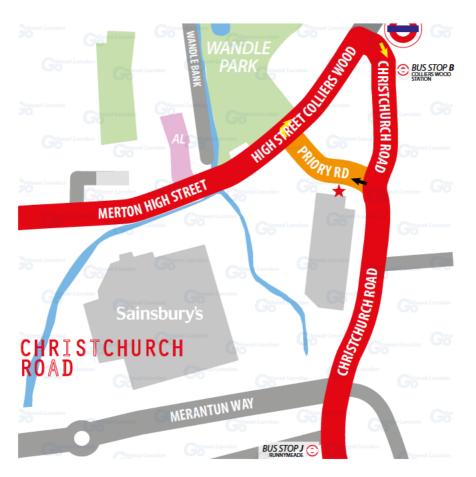
CURTAILMENT POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Pollards Hill. Proceed from Christchurch Road direct to stand. Set down on Christchurch Road at BUS STOP J.

**Towards Pollards Hill.** Depart via Christchurch Road, Collier's Wood High Street and Priory Road to Christchurch Road. Pick up on Christchurch Road at BUS STOP B.

Public stand for one bus on west side of Christchurch Road, north of the junction of Priory Road. **Blind display:** COLLIERS WOOD.



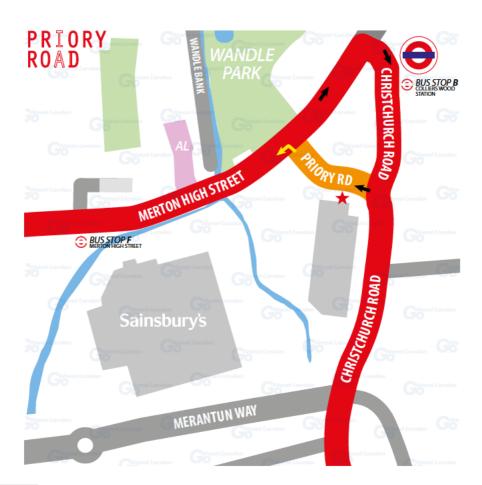
## COLLIERS WOOD STATION CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE **DEPARTING** 

From New Malden. Proceed from Christchurch Road via Priory Road to stand. Set down on Christchurch Road at BUS STOP B.

Towards New Malden. Depart via Priory Road to Merton High Street. Pick up on Merton High Street at BUS STOP F.

Public stand for one bus commencing at bus stop on south side of Priory Road. Blind display: COLLIERS WOOD.



## **SOUTH WIMBLEDON**

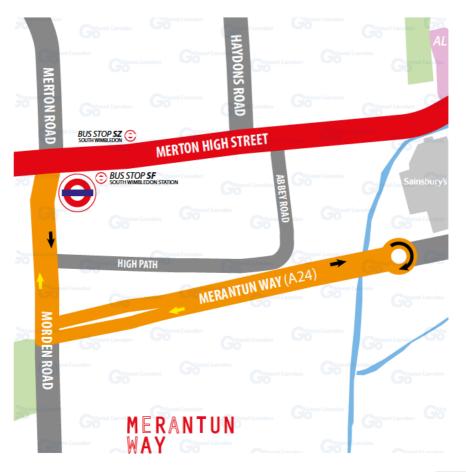
TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Pollards Hill.** Proceed from Merton High Street via Morden Road, Merantun Way, Merantun Way Roundabout, Merantun Way and Morden Road. Set down on Merton High Street at **BUS STOP SF.** 

**Towards Pollards Hill.** Depart to Merton High Street. Pick up on Merton High Street at *BUS STOP SZ*.

Turning point only - buses must not stand. Blind display: SOUTH WIMBLEDON.



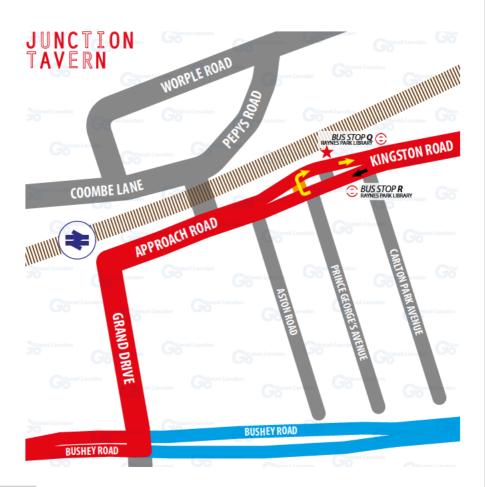
## RAYNES PARK CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

**From Pollards Hill.** Proceed from Kingston Road direct to stand. Set down on Kingston Road at BUS STOP R.

**Towards Pollards Hill.** Depart to Kingston Road. Pick up on Kingston Road at **BUS STOP Q**.

Public stand for three buses on north side of Kingston Road. **Blind display:** *RAYNES PARK.* 



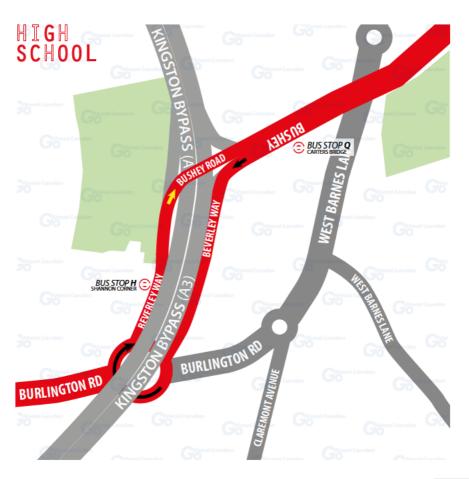
## RAYNES PARK CURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Pollards Hill.** Proceed from Bushey Road via Beverley Way and Shannon Corner. Set down on Bushey Road at *BUS STOP Q*.

**Towards Pollards Hill.** Depart to Beverley Way. Pick up on Beverley Way at *BUS STOP H*.

Turning point only - buses must not stand. Blind display: RAYNES PARK HIGH SCHOOL.



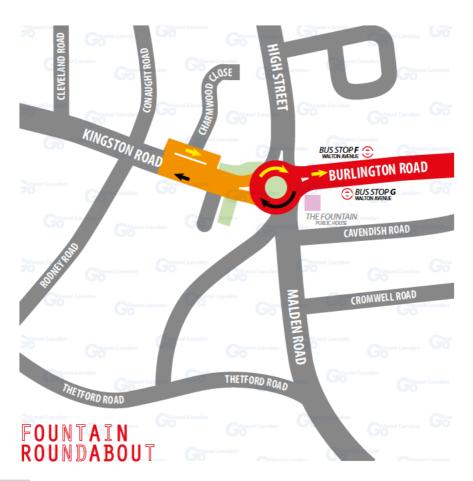
### **NEW MALDEN** TERMINUS POINT

**SWITCH THE ENGINE OFF** WHILST AT THE STAND

From Pollards Hill. Proceed from Burlington Road via Kingston Road and Charnwood Close to stand. Set down on Burlington Rd at BUS STOP G.

Towards Pollards Hill. Depart via Charnwood Close and Kingston Road to Burlington Road. Pick up on Burlington Road at BUS STOP F.

Public stand for three buses in bay on north side of Kingston Road Blind display: NEW MALDEN, FOUNTAIN ROUNDABOUT



FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### CHANGEOVER | MERTON BUS GARAGE

Changeovers will take place on Merton High Street outside the garage Towards Pollards Hill: **Stop E**. Towards New Malden: **Stop G**. Always communicate in advance with iBus if you are late for any reason.

#### RISK OF COLLISION | KINGSTON ROAD BUS STAND

Bell sited on the corner. When turning left, check nearside mirror to ensure there is enough clearance when passing.

#### THE FOUNTAIN CAR PARK | BURLINGTON ROAD

Vehicles entering and exiting Fountain pub car park. Beware of vehicles stopping suddenly to enter the car park, also vehicles exiting the car park.

#### PARKED VEHICLES | BURLINGTON ROAD

New pedestrian crossing prior to bend. Drivers advised to use care and caution. Check nearside mirrors to check for pedestrians crossing.

#### SPEED TABLE | BURLINGTON ROAD

Reduce speed on approach to minimise discomfort to passengers and avoid damage to bus.

#### **VOLUME OF PEDESTRIANS | BURLINGTON ROAD SCHOOL**

Burlington Road Junior School – Heavy vehicle and children activity especially when school finishes. Extreme care and caution when approaching school and look for any pedestrian/children who may be trying to cross.

#### **B&Q CAR PARK | BURLINGTON ROAD**

Vehicles entering and exiting B&Q car park. Beware of vehicles stopping suddenly to enter the car park, also vehicles exiting the car park

#### SPEED HUMPS AND 20 MPH ZONE | BEVERLEY WAY

Vehicles passing on the offside from A3 flyover – risk of collision. Extreme care and caution when joining the A298. Vehicles coming from the flyover that may cut across from the offside lane to re-join the lane to the A3.

#### SCHOOL CHILDREN | BUSHEY ROAD BUS STOP F

School children pushing at bus stop. Care and caution when approaching.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### RISK OF COLLISION | BUSHEY RD JUNC GRAND DR

Bell sited on corner. When turning left, check nearside mirror to ensure enough clearance when passing

#### RISK OF COLLISION | GRAND DRIVE JUNC APPROACH RD

Pedestrian lights on bend – risk of collision with pedestrians. When approaching this bend, take extreme and care and caution for pedestrians crossing the road when the lights are green.

#### PARKED VEHICLES | KINGSTON ROAD BOTH DIRECTIONS

Parked vehicles on both sides. Care an caution when passing.

#### BLIND BEND KINGSTON ROAD TOWARDS POLLARDS HILL

Risk of collision. Vehicles approaching from the opposite lane and crossing your lane to turn right. Slow down and take extreme care and caution when approaching this bend.

#### RISK OF COLLISION | MERTON PARK

Tram movements. Extreme care and caution – obey traffic signals.

#### RISK OF BLOCKING EXIT | WIMBLEDON FIRE STATION

Yellow hatched area – Risk of blocking fire engines on emergency call if the area past the station is not clear. Do not enter the yellow hatched area.

#### CYCLE LANE | MERTON HIGH STREET

Risk of collision. Beware of cyclists on your nearside using the cycle lanes.

#### CYCLE LANE | HIGH STREET COLLIERS WOOD

Risk of Collision – Enclosed cycle lane merging into highway. Beware of cyclists merging into highway from your left.

#### **VOLUME OF PEDESTRIANS | COLLIERS WOOD STATION**

Risk of collision. Be aware of pedestrians crossing during peak times.

#### RISK OF COLLISION | CHRISTCHURCH ROAD

Towards Pollards Hill. junction of Christchurch Rd and Western Rd. Bell sited on corner. When turning left, check nearside mirror to ensure enough clearance.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### RISK OF COLLISION | WESTERN ROAD

Towards New Malden. Bell sited on corner. When turning left, check nearside mirror to ensure enough clearance when passing.

#### PARKED VEHICLES | WESTERN ROAD BOTH DIRECTIONS

Risk of collision. Narrow lanes. Take extreme care and caution.

#### RAISED SPEED TABLE | WESTERN ROAD BOTH DIRECTIONS

Reduce speed to minimise discomfort to passengers and avoid damage to bus.

#### **VOLUME OF PEDESTRIANS | WESTERN ROAD**

Liberty Primary School – Heavy vehicle and pedestrian activity at school opening and closing times. Extreme care and caution when approaching school. Watch out for any pedestrians/children who may be trying cross.

#### NEW ROAD LAYOUT LONDON RD MITCHAM FAIR GREEN

Buses and cyclists only. Pedestrianised road. Risk of pedestrian/cyclist collision. Extreme care and caution when proceeding. Do not exceed 20mph speed limit.

#### RISK OF COLLISION | LONDON RD MITCHAM FAIR GREEN

Pedestrianised road. Risk of collision due to customers exiting pubs especially at weekends. Extreme care and caution when proceeding. Look out for pedestrians trying to cross under the influence of alcohol.

#### RISK OF COLLISION LONDON RD MITCHAM FAIR GREEN

Risk of collision when exiting pedestrianised area onto main road. Proceed with extreme care and caution when entering back into normal traffic.

#### NARROW ROAD LOCKS LANE BOTH DIRECTIONS

Risk of collision – Narrow lanes. Proceed with care and caution.

#### PARKED VEHICLES | EASTFIELDS ROAD

Risk of collision – Parked vehicles, Proceed with care and caution.

#### LEVEL CROSSING | EASTFIELDS STATION BOTH DIRECTIONS

Traffic enforcement camera. Always obey signals – Do not attempt to cross the level crossing once the amber signal starts flashing.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### YELLOW HATCHED BOX | MITCHAM EASTFIELDS

Traffic enforcement. Do not enter the hatched area unless your exit is clear.

#### LANE RESTRICTION | GROVE ROAD BOTH DIRECTIONS

Chicanes and central bollards. Parked vehicles. Proceed with care and caution.

#### RISK OF COLLISION | GROVE ROAD BOTH DIRECTIONS

Lonesome Primary School – Heavy vehicle and children activity especially when school finishes. Extreme care and caution when approaching school and look out for pedestrians/children who may be trying to cross.

#### RISK OF COLLISION | WOODSTOCK WAY/MEOPHAM ROAD

Narrow road, speed humps, parked vehicles and low trees. Care and caution.

#### PARKED VEHICLES | ROWAN ROAD BOTH DIRECTIONS

Parked vehicles both sides. Proceed with care an caution when passing.

#### RAISED ZEBRA CROSSING | WIDE WAY BOTH DIRECTIONS

Harris Academy. Discomfort to passengers and damage to vehicle. Extreme care and caution when approaching school and look out for pedestrians/children crossing. Approach and cross raised zebra crossing at reduced speed.

#### RAISED SPEED TABLE | SOUTH LODGE AVENUE

Reduce speed to minimise discomfort to passengers and avoid damage to bus.

#### RISK OF COLLISION YORKSHIRE RD TWDS NEW MALDEN

20 mph speed Limit, narrow road, low trees, parked cars and raised speed tables. Proceed with care and caution. Approach speed table at reduced speed.

#### 20 MPH ZONE | WESTMORLAND WAY TWDS NEW MALDEN

Risk of collision, narrow road, low trees, parked cars. Proceed with care and caution – Do not exceed the designated speed limit.

#### 20 MPH ZONE | CARISBROOKE RD TWDS NEW MALDEN

Risk of collision, narrow road, low trees, parked cars. Proceed with care and caution – Do not exceed the designated speed limit.

## AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
WEAR YOUR
HI-VIS WITHIN
THE GARAGE

GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USETHE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKETHE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

## OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GNE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

#### **ROUTE 152 | CURTAILMENT ABBREVIATIONS:**

Raynes Park High Sch New Malden, Fountain NMF RPH RPJ Raynes Park, Junction Tavern **SWB** South Wimbledon CW Colliers Wood, Priory Road CW Colliers Wood station MFG Mitcham, Fair Green ME Mitcham, Eastfields

#### TOILET FACILITIES INFORMATION AND DOOR CODES

Pollards Hill, South Lodge Avenue. TfL facility.

Pollards Hill, South Lodge Ave

If you urgently need to use the following interim facility, please inform iBus first.

#### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the emergency services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



PH

Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

## **MITCHAM TOWN CENTRE**

FAIR GREEN

PLEASE BE AWARE OF PEDESTRIANS AND CYCLISTS

Part of London Road is closed to traffic apart from buses and cyclists.

There is a risk of collision with pedestrians and cyclists so please take extreme care and caution when proceeding. Do not exceed 20mph speed limit.

Be observant and look out for pedestrians trying to cross under the influence of alcohol and customers exiting pubs, especially during the weekend.

